

Check-in Limits for Australia

General guidelines

- Each Guest travelling with us receives a baggage allowance.
- Each piece of your baggage must not weigh more than 32 kg and must not exceed a total linear dimension of 140 cm (add together depth, width and length)
- You may check in up to 20kg of baggage, free of charge
- Check-in baggage that exceeds **20 kgs** (except Corporate Plus fare holders and Velocity GOLD members) will attract excess baggage charges and will only be accepted at our discretion.
- Corporate Plus fare holders and Velocity GOLD members may check in up to 32kg of baggage free

Carry-on Baggage

What's allowed

You may take, free of charge, baggage weighing up to 7 kg on board with you, which might consist of:

- 1 piece not exceeding dimensions of 23 cm in depth, 34 cm in height and 48 cm in length, (total linear dimensions equal to 105cm), and;
- 1 suit pack or garment bag, non rigid/unfolded not exceeding 11cm in depth x 60cm in width x 114cm in length (total linear dimensions equal to 185 cm), or another small bag or briefcase

In addition these items are allowed

- Laptop computer, a handbag, pocketbook or purse
- An overcoat, wrap or blanket
- An umbrella without metal points, or walking stick
- A small camera or pair of binoculars
- A pair of crutches or prosthetic devices for your use, provided that you are dependant on them for mobility

What's not allowed

These items are not allowed as carry-on baggage

- Sharp items (including nail files and nail scissors)
- Inflated balls (balloons and other inflatable toys are permitted provided they are not inflated).

The only item that can occupy a seat (apart from a Guest of course) is a cello. To book an extra seat for your cello please call the [Guest Contact Centre](#).

Excess Baggage Charges

- Excess baggage fees are charged at check-in and payment can be made by credit card, cash and EFTPOS
- We cannot guarantee that excess baggage will be carried. This is at our sole discretion and is subject to aircraft loads.

Excess Baggage Charges – Australia Domestic flights

Excess Baggage	Charges
01 kg - 10 kg above free baggage allowance	AUD \$20
11 kg - 15 kg above free baggage allowance	AUD \$30
16 + kg above free baggage allowance	AUD \$80 plus \$5 per kg over 16 kgs

Excess Baggage Charges – New Zealand Domestic flights

Excess Baggage	Charges
01 kg or above over	NZD \$5 per kilo excess

Note: Excess baggage fees are subject to change at any time without notice

Seafood, Meat and Frozen Products

Virgin Blue

We will only accept seafood/meat/frozen products as checked baggage when packed in the following way:

- Solid plastic/fibreglass eskies or Styrofoam boxes with lids.
Please note - Soft sided cooler bags and cardboard boxes are NOT permitted.
- Eskies and Styrofoam boxes must be robust, watertight and in good condition
- Seafood/meat/frozen products must be sealed in watertight plastic bags or sealable containers
- Wet ice must be packed separately from frozen products in sealed watertight plastic bags or sealable containers. E.g. frozen water bottles
- Absorbent material must be placed in the base of the box/esky
- Total weight of each container - including contents - must not exceed 13 kg each

Pacific/Polynesian Blue

We will only accept seafood/meat/frozen products as checked baggage when packed in the following way:

- The products must be
 - packaged in a container that is robust, undamaged and does not contain any other items.
 - sealed in watertight plastic bags inside the container with absorbent materials (E.g. - newspaper) placed in the bottom of the container under the bag
- Total weight of each container - including contents - must not exceed 20kg

Please note:

- Live seafood (E.g. crayfish and mud crabs) must not be carried as checked baggage. If you wish to transport live seafood you must contact [Freight](#)
- You must satisfy Customs and Quarantine requirements for the port of entry. If you do not, the products may be confiscated.

For more information on Customs and Quarantine requirements to import seafood into Australian Australia: www.aqis.gov.au